

21 September 2009

Dear Travel Partner,

Announced on delta.com on 19 September, effective for tickets purchased on/after September 19, 2009 and for travel on/after October 13, 2009 customers in economy class will be charged \$50 USD (or equivalent currency) each way for the second checked baggage. This change now aligns the baggage policy for travel between Canada and Europe with the policy for travel between the United States and Europe.

The fees are collected at the airport on a one way basis converted to the currency of the country where travel commences.

Exceptions to the second checked bag fee include:

- First and Business Class passengers
- SkyMiles and WorldPerks Elite members (Platinum, Gold, and Silver)
- Active U.S. duty military members traveling on orders
- Customers who purchased tickets prior to September 19, 2009
- Passengers who are confirmed on a Full Y class Economy ticket.
- Passengers traveling from Europe to Mexico, Central America, South America, Caribbean, Australia, Africa, Asia, India and the Middle East.

As always, passengers that are traveling with baggage should visit www.delta.com or www.nwa.com for information regarding specific items they may want to check; for excess, oversize or overweight fees, and for any other information details regarding their baggage.

If you have any questions in relation to the above please do not hesitate to contact your Delta Sales Representative or Delta Reservations on 0845 600 0950

Best regards,

UK Sales